

2025/26

2025/26



**CANADA AND
BERMUDA TERRITORY**
SalvationArmy.ca

What We Do

The Salvation Army is an international Christian organization that began its work in Canada in 1882 and has grown to become the largest non-governmental direct provider of social services in the country. In Bermuda, the Army has been at work since 1896.

With more than two million visits to The Salvation Army annually, and in 400 communities across Canada and Bermuda, the Army has witnessed the debilitating effects that poverty can have on individuals and families. These include housing affordability, food security and access to health care. Its critical involvement in poverty reduction through direct service provision, research to provide effective solutions (salvationarmy.ca/research), advocacy for government policies and initiatives, and public awareness campaigns helps us address the barriers that often prevent people from escaping poverty.

The generosity of donors and partnerships ensures that The Salvation Army is there to provide life's basic necessities, along with the supports needed to build a stable, healthy and fulfilling life. The Salvation Army is diligent in its stewardship of donations so that \$0.87 of every dollar donated goes directly to help the growing numbers of vulnerable people in your community.



Programs and services include:

- hunger relief through food banks and feeding programs;
- shelter and housing support for people experiencing homelessness;
- rehabilitation services for individuals struggling with substance-use disorders;
- long-term and palliative care for ongoing or end-of-life needs;
- seasonal assistance, such as Christmas food hampers and toys;
- youth programs, such as after-school activities, healthy meals and nutritional snacks, and day and sleep-away camping opportunities;
- life-skills training, such as budgeting, cooking for a family, and anger management;
- emergency disaster services that provide food, practical and emotional and spiritual support.



In Canada and around the world

Thanks to the generosity of donors who give specifically to The Salvation Army's international work, the international development department can support education, health care, water and sanitation, and livelihood development projects that help families and communities abroad work towards self-sufficiency.

As a religious denomination, The Salvation Army has more than 250 community churches (corps) in Canada and Bermuda. These churches not only focus on worship, Christian education and other congregational activities, but are also involved in providing practical assistance to their communities. Anyone seeking support or assistance is warmly welcomed and connected with the services and programs that best meet their individual needs.

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Hope Story Videos Below:



Shelter Services



Community Services



Community Services



Greetings

A Year of Compassion, Impact and Gratitude

In a year marked by ongoing economic uncertainty and rising need, The Salvation Army has remained steadfast in its mission to serve the most vulnerable across Canada and Bermuda.

Thanks to the unwavering generosity of our donors, partners and volunteers, we have continued to provide critical support to individuals and families facing hardship. I extend my sincere gratitude to each of you—your compassion and commitment make this work possible.

Over the past year, our programs and services have met urgent and increasingly complex needs. From food banks and community meals to emergency shelter, housing support, addiction services and seniors' programs, we have walked alongside those in crisis. Demand has surged, particularly in food security, with many seeking help for the first time.



We have also responded to disasters, delivering immediate relief and ongoing recovery support. In addition, we have continued to invest in street outreach, mental-health supports, and innovative programs designed to break cycles of poverty and restore dignity.

As we look ahead, we remain committed to serving with hope, dignity and compassion—together.

May God bless you.

Lee Graves
Commissioner
Territorial Commander

Supporting Strategy, Strengthening Impact

The National Advisory Board is a volunteer group representing diverse sectors across Canada. We advise and support the territorial commander of The Salvation Army on key issues affecting operations, including strategy, development and business practices.

Over the past year, we contributed to the refresh of the 2026 strategic plan, with a focus on external partnerships and youth engagement. Drawing on our varied professional expertise, we also provided insights in areas such as market research and partnership development.

We were pleased to support the Christmas Kettle Campaign by volunteering at the Toronto Eaton Centre, where we connected with donors of all ages and witnessed strong community support for the Army's mission.



In June, we visited St. John's, N.L., meeting with local boards, staff and partners to better understand their programs and collaborative relationships.

Volunteers are the backbone of The Salvation Army, and we are proud to serve within this dedicated community.

Susan Waterfield
Chair
National Advisory Board



Mission, Vision and Values

The Salvation Army is an international Christian church. Its message is based on the Bible; its ministry is motivated by love for God and the needs of humanity.

2.1 MILLION

visits for food, clothing or
practical assistance



Our Mission

The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.

Our Vision

We are an innovative partner, mobilized to share hope wherever there is hardship, building communities that are just and know the love of Jesus.

Our Values

Values are who we are and what we continually strive for. They guide all aspects of The Salvation Army in Canada and Bermuda.

HOPE

We give hope through the power of the gospel of Jesus Christ.

SERVICE

We reach out to support others without discrimination.

DIGNITY

We respect and value each other, recognizing everyone's worth.

STEWARDSHIP

We responsibly manage the resources entrusted to us.



Volunteers prepare meals

819,983
volunteer hours

Serving Hope Amid the Flames in Newfoundland and Labrador

CARBONEAR AND CONCEPTION BAY SOUTH—In early August, heat waves and extreme fire conditions led to wildfires across Newfoundland and Labrador. The Salvation Army's emergency disaster services (EDS) teams responded by supporting evacuees, first responders and ground search and rescue (GSAR) crews with practical assistance and emotional and spiritual care.

Operating from an incident command post at Carbonear Academy, teams served about 8,500 meals, including at evacuation centres, hotels and to first responders. Evacuees also received snacks, hydration and compassionate support from trained team members.

In Conception Bay South, Salvation Army teams operated two evacuation centres for residents displaced by the Paddy's Pond fire. Near the Martin's Lake wildfire, personnel served daily meals to GSAR crews and assisted travellers delayed along Route 360.

Volunteers played a vital role, with 30 to 50 people serving daily and contributing more than 2,000 hours, preparing meals, stocking supplies and offering comfort.

"Every meal served reminded people they're not alone," says John Bignell, divisional director of EDS, Atlantic Division.

Kiwanis Club and Salvation Army Partner to Meet a Basic Need in Bermuda

HAMILTON—Socks are a basic necessity for foot health, comfort and hygiene, yet people experiencing homelessness do not always have access to clean pairs.

In Bermuda, the Kiwanis Club of Hamilton is helping meet this need through a partnership with The Salvation Army.

Now in its fourth year, the Sock Project provides new socks to vulnerable individuals across the island. The initiative began in December 2022 as a simple effort to highlight the importance of this everyday essential.

"We thought it would be impactful to focus on something basic but essential," says Patricia Swan, lieutenant governor of the Kiwanis Club of Hamilton.



Long-standing partnership supports vulnerable people

Since the project's launch, donations have grown steadily—from a small bag in 2022 to 1,969 pairs by the end of 2024. In 2025, another 1,121 pairs were collected to support people in need.

The project reflects a long-standing partnership between the organizations, working together to support the community and meet practical needs across Bermuda.



Weekly lunch program serves homestyle meals

GLACE BAY—Like many communities on Nova Scotia’s Cape Breton Island, Glace Bay faces ongoing challenges with food insecurity. To help meet this need, The Salvation Army operates a food bank and a weekly Thursday lunch program serving homestyle meals.

The program is about more than food—it also creates opportunities for connection. Guests are encouraged to sit, eat and socialize with one another and with volunteers.

Weekly Lunches in Nova Scotia Nourish the Body and Soul

Beryl Clements, a longtime church member, has supported the Army’s ministry for years, and began volunteering when the lunch program launched just over a year ago.

“I like to help in any way I can,” she says. “It makes me feel great to help my community and the clients who come to us every week.”

The dine-in format builds a sense of belonging. For Robert, a regular guest, the meals have exceeded expectations and the social time is just as valuable.

The program continues to support both the physical and emotional well-being of people in the community.

Shelter Expands to Better Serve Residents in Quebec

MONTREAL—Growing demand and long waiting lists have led L’Abri d’espoir in Montreal to expand its family program, which provides shelter for women—particularly mothers—experiencing housing instability.

“There are not many places in Montreal where women in need can feel safe, comfortable and stay long enough to get back on their feet,” says Maricarmen Raudales, executive director.

Guests can stay for up to two years, making the program a vital and highly sought-after option. To address demand, **the shelter increased capacity from seven to 12 rooms** by creatively redesigning existing space. By separating connected rooms and reworking a large play area, the team created additional family suites.



Shelter resident is grateful for safe, stable housing

“Even though it may not seem like a lot, five more rooms make a difference,” Maricarmen says.

Further improvements are planned, including more showers and another kitchen refrigerator. The goal is to better support families from diverse backgrounds while continuing to provide safe, stable transitional housing for women and children.

Brandi's Journey to Recovery and Hope in Ontario

LONDON—For Brandi, the journey to recovery has been long and at times challenging. After decades of struggling with addiction, she reached a turning point on Valentine's Day in 2023, when she became clean from fentanyl.

Determined to make this recovery last, Brandi knew she needed ongoing support and stability.

Her search led her from Sault Ste. Marie to The Salvation Army's Recovery Community Centre in London, where she has been since September 2025. Having previously connected with The Salvation Army, she felt confident reaching out again. Upon arrival, her anxiety quickly gave way to a sense of relief and hope.



Brandi celebrates the future arrival of her third child

388

people graduated
from addictions and
rehabilitation programs

"I reached out and got accepted. I felt instantly welcomed," says Brandi.

At the centre, Brandi found the structure and continuity that had been missing in past recovery attempts. Care extends beyond detox and treatment. She has built healthy routines through daily check-ins, recovery-focused tasks, and group programming that includes journaling, therapeutic recreation and peer support. One of the most meaningful developments has been finding a sponsor—an important source of guidance and accountability.

"I've got absolute confidence in my recovery now," she shares.

During her time at the centre, Brandi learned she was expecting her third child. With support from staff, she accessed resources for housing and other essential needs.

Today, Brandi speaks with confidence about her recovery and the relationships she has built. Looking ahead, she hopes to support others on their own journeys, giving back through sponsorship or counselling.

**"I reached out and
got accepted. I felt
instantly welcomed."**

Brandi



Strategic plan strengthens relationships with Indigenous communities

WINNIPEG—In June 2025, The Salvation Army’s Centre of Hope in Winnipeg continued implementing a three-year strategic plan to strengthen relationships with Indigenous communities. Grounded in collaboration, listening and reconciliation, the initiative began with the appointment of an Indigenous liaison.

A Sixties Scoop survivor with a background in Indigenous studies, the liaison helps build partnerships with Indigenous organizations, supports program participants and provides culturally informed staff education.

Building Bridges With Indigenous Communities in Manitoba

The Centre of Hope now holds board seats with 2Spirit Manitoba and Sixties Scoop Manitoba, ensuring meaningful collaboration. The organization also assists Indigenous-led cultural and memorial events by providing food and refreshments.

A new medicine garden honours traditional healing practices and fosters community connection, with extra plants shared with neighbourhood organizations.

The centre is also launching *Iskwewak Mamawi* (“women together”), a gathering space featuring sharing circles, beading workshops and drumming sessions designed to celebrate culture and support healing.

Amelia’s Life-Changing Journey at Camp in Saskatchewan

SASKATOON—Amelia Tremblay knew from a young age that she would spend her summers at Beaver Creek Camp. Growing up in a Salvation Army family, she watched her older siblings attend each year and eagerly awaited her turn.

“As soon as I turned seven, I said, ‘I’m going to camp.’ Every single year since then, I’ve been a camper or part of the staff,” Amelia says.

As a camper, she found a welcoming environment where she could explore nature, try new activities and build confidence. Hiking, arts and crafts, and supportive cabin leaders helped shape her experience and encouraged her to form lasting friendships.

As a teen, Amelia joined the Leaders in Training (LIT) program and later returned as staff. As the program support and LIT co-ordinator, she mentors youth learning leadership skills and how camp operates.

Now studying at the University of Winnipeg, Amelia continues returning each summer to the camp that helped shape her life.

“Children know there are people here who care.”

Amelia Tremblay



School Lunch Bag Program in British Columbia Keeps Students Well Fed

MAPLE RIDGE—For many parents, back-to-school season brings added financial pressure to provide clothing, school supplies and daily lunches. As food insecurity persists, The Salvation Army in Maple Ridge is helping ensure students have food at school.

The Army's school lunch bag program has operated for more than 10 years in partnership with School District 42. It provides an **average of 190 lunches a day, three days a week**, to students from kindergarten through Grade 7 in Maple Ridge and Pitt Meadows, serving approximately 21 schools annually.

Student privacy is a priority. School administrators identify children who would benefit from the program and discreetly co-ordinate the number of lunches required. Students pick up the bags at the school office anonymously.

144,024

school meals provided
across Canada

The Salvation Army
remains committed to
ensuring no child is
turned away.

Lunches are prepared in-house at The Salvation Army by staff and volunteers who work together to make sandwiches, assemble the bags and deliver them to the schools before lunchtime. Each bag includes a sandwich, fruit and a healthy snack.

The program relies on at least 15 volunteers weekly to prepare and deliver meals. Local businesses and individual volunteers contribute throughout the school year, though more help is always needed. With demand increasing due to inflation and the high cost of living, operating costs have risen from about \$20,000 a decade ago to more than \$62,000 today. While support from the school district and the Rotary Club of Haney is significant, donations remain essential.

Despite financial pressures, The Salvation Army remains committed to ensuring no child is turned away.



Volunteers work together to ensure hungry students have food at school



CREATE AN EVERLASTING LEGACY OF HOPE.

LEAVE A GIFT IN YOUR WILL TODAY.
CONTACT THE SALVATION ARMY TO LEARN
HOW YOU CAN PROVIDE HOPE AND SUPPORT
TO THOSE WHO NEED IT MOST.



1-855-546-5556
legacy@salvationarmy.ca
SalvationArmy.ca/wills

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IMAGINE CANADA.

2025-26



79

shelter beds nightly

Northwest Territories



3,837

nights of safe housing

British Columbia

1,277

children helped through family services

Alberta



10,180

people received Christmas assistance

Saskatchewan



664

children attended kids clubs

Manitoba



Donate at
SalvationArmy.ca
1-800-SAL-ARMY (725-2769)



salvationarmy

salvationarmycanada



8,500
meals during
disasters

Newfoundland
and Labrador



2,342
meals at
shelters

Prince Edward Island



668
visits to
nursing
homes

New Brunswick



3,658
community
meals

Quebec



236
attended
Moms and Tots
Camp

Nova Scotia



345,628
volunteer hours

Ontario

15,879
visits for food,
clothing or
practical
assistance

Bermuda



YOUR SUPPORT IN ACTION

in more than 400 communities across Canada and Bermuda



Giving Hope Today

3.4
MILLION

COMMUNITY AND SHELTER
MEALS WERE DISTRIBUTED



2.1
MILLION

VISITS FOR FOOD,
CLOTHING OR
PRACTICAL ASSISTANCE



251,226

PEOPLE HELPED WITH
CHRISTMAS ASSISTANCE,
INCLUDING FOOD
HAMPERS AND TOYS



144,024

SCHOOL
MEALS
PROVIDED



23,016

DROP-IN DAY PROGRAM
VISITS FOR DEVELOPMENTAL
DISABILITIES INDIVIDUALS
AND CAREGIVERS



53,279

INTERACTIONS
THROUGH
STREET
MINISTRY



8,130

BEDS MADE AVAILABLE EACH NIGHT
ACROSS ALL SOCIAL PROGRAMS
(SHELTER, ADDICTIONS,
DETOX, MENTAL HEALTH,
SUPPORTIVE HOUSING,
HEALTH CARE AND CORRECTIONS)



6,322

CHILDREN HELPED
THROUGH BRIGHTER
FUTURES SPONSORSHIP
PROGRAM



132,842

VISITS
FOR ASSISTANCE
WHEN
DISASTER STRUCK



15,541

PEOPLE
REFERRED
FOR HOUSING



3,585

INTERACTIONS WITH PEOPLE
ATTENDING LANGUAGE TRAINING,
SETTLEMENT SERVICES AND
REFUGEE SERVICES



388

PEOPLE GRADUATED
FROM ADDICTIONS
AND REHABILITATION
PROGRAMS



2,865

CHILDREN AND TEENS
ATTENDED
SALVATION ARMY
SUMMER CAMPS



Christmas Assistance Program Gives Hope to Alberta Family

RED DEER—Charles Judson spent years as the sole provider for his family while his wife cared for their children at home. When a workplace injury left him unable to work, the family faced financial uncertainty while waiting for workers' compensation. During this difficult time, they were referred to The Salvation Army, where they discovered several programs that could help.

The organization provided clothing assistance, food hampers and essentials such as diapers. At Christmas, the support expanded to include toys for the children, gift cards and a food hamper with a turkey for a family dinner.

"We didn't have to stress about scraping money together to make sure the kids had at least one toy," Charles says.



Christmas support eases burdens for struggling families

Being able to choose gifts for his children from donated items made the experience especially meaningful. The organization also delivered the gifts, which helped since the family did not have a vehicle.

Charles says the support eased their financial burden and, just as importantly, the kindness and respect they received made a lasting impact.

High School's Food Donation Helps Salvation Army Fight Hunger in Northwest Territories

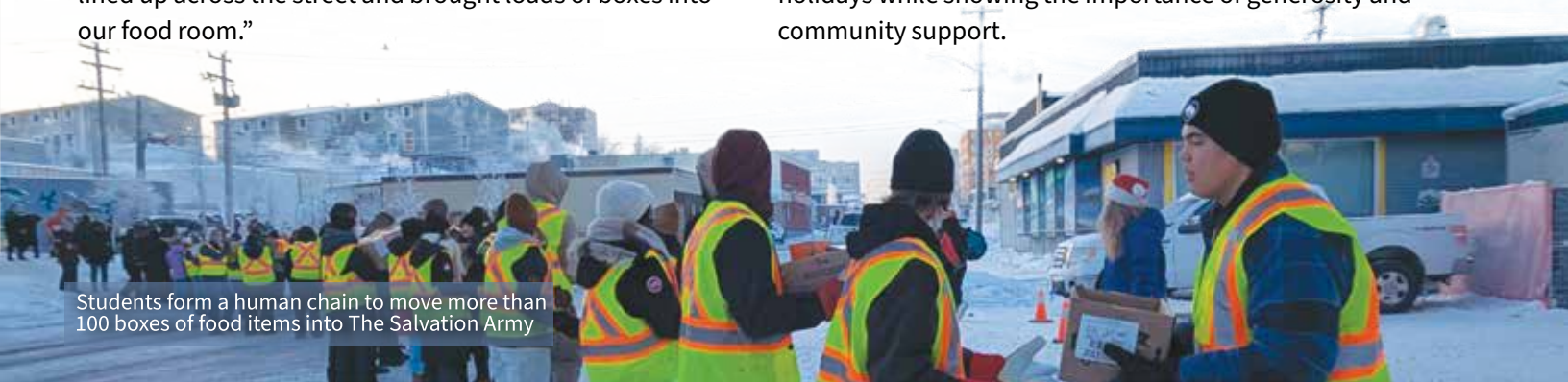
YELLOWKNIFE—Students at St. Patrick High School continue an annual holiday tradition of supporting The Salvation Army with food donations.

As part of a Christmas initiative, students formed a human chain to move more than 100 boxes of non-perishable food from the street into the organization's food room.

"It is one of our favourite activities," says Jennifer Butler, community and family services manager. "The students lined up across the street and brought loads of boxes into our food room."

The donation arrived at a critical time. In Yellowknife, high living costs leave many families struggling, especially during the holidays. The food bank supports up to 400 families each month, and the donation was expected to help stock shelves through January—often the toughest month for food security.

Major Tony Brushett, executive director at the resource centre, praised the students' enthusiasm and said the contribution will help meet increased demand after the holidays while showing the importance of generosity and community support.



Students form a human chain to move more than 100 boxes of food items into The Salvation Army

Serving Communities, Protecting the Planet

A message from Ted Troughton, managing director at The Salvation Army Thrift Store, National Recycling Operations

Last year, more than 14.1 million guests and donors walked through the doors of our 98 Salvation Army thrift stores across Canada. Each visit reflected a shared commitment to reuse, community care and environmental stewardship.

Thanks to the dedication of our employees and the generosity of guests, donors and community partners, more than 85 million pounds of donated goods were diverted from landfills and given new life through our thrift stores.

Revenue generated through our stores—along with more than \$1 million raised through our GoodWorks@Work® fundraising campaigns—directly funded critical Salvation Army programs and services for individuals and families



Shoppers and donors support the mission of The Salvation Army

facing hardship, offering not only practical assistance, but also lasting hope and connection.

Over the past year, we proudly opened five new stores across Canada, expanding our reach and deepening our impact. Together, we remain committed to creating meaningful change for people, protecting the environment, supporting the mission of The Salvation Army and strengthening the communities we serve.

For more information visit thriftstore.ca/impactreport.

Advancing Reconciliation Through Action and Community

The Salvation Army deepened its commitment to reconciliation through meaningful gatherings, education and community partnerships across the territory. Reconciliation circles brought Salvationists, officers and employees together for honest dialogue, fostering understanding and shared responsibility. The Truth and Reconciliation Committee also advanced key initiatives, including a faith-based facilitation guide, reconciliation training, an Indigenous partnership guide and an Indigenous Lenten guide.

Local ministry units strengthened relationships through intentional partnerships and community presence, while emergency disaster services expanded awareness through blanket exercises on Parliament Hill and specialized awareness training. The annual Celebration of



People gather for Celebration of Culture

Culture featured teachings from Adrian Jacobs, a senior leader for Indigenous justice and reconciliation, and a concert by Jonathan Maracle, a prominent Indigenous voice.

A highlight of the year was Camp Mountainview's Kids Culture camp, where children and youth engaged in cultural practices and teachings by elders and community members. These experiences nurtured respect, connection and a shared commitment to walking together in faith, community and care for creation.



PATHWAY OF HOPE



Patrick walks alongside participants

At the Abbotsford Centre of Hope in British Columbia, Patrick's journey comes full circle through his role with Pathway of Hope. Once seeking support himself, he is now a caseworker helping others build stability and confidence.

"My journey allows me to connect with people in ways words can't always explain," he shares. "I've been where they are."

Years ago, Patrick came to The Salvation Army searching for a fresh start. Through Pathway of Hope, he found

Walking Alongside Hope: From Participant to Purpose

encouragement, goal-setting support and a renewed sense of direction. Today, he walks alongside participants, offering guidance and understanding rooted in lived experience.

His work focuses on meeting people where they are and helping them take meaningful steps forward.

"This is about lasting change," Patrick says.

His story reflects the transformative power of compassion and support, showing how hope can grow—and be shared with others.

For more information visit salvationist.ca/pathwayofhope/.

Fighting Modern Slavery and Human Trafficking

In 2025, The Salvation Army's commitment to ending modern slavery and human trafficking (MSHT) across Canada and Bermuda deepened, resulting in meaningful impact and expanded reach. We advanced awareness and education through 57 community events, the enrolment of 128 people in our introduction to MSHT certificate program, and the training of 87 individuals.

Prevention efforts remained central. Through 17,462 outreach interactions—including case management, service accompaniment and court support—we served 378 individuals with lived experience. Additionally, 33 prevention programs engaged 2,527 participants.

The Salvation Army continued to provide holistic, survivor-centred care. A total of 378 survivors were supported

through dedicated ministry units, alongside 7,890 nights of safe housing.

Anne's story reflects this impact. After experiencing exploitation and instability, she found safety and healing through the transitional housing program. Today, she lives independently, maintains employment and continues her recovery—offering hope to others on similar journeys.

For more information on The Salvation Army's modern slavery and human trafficking response, visit salvationist.ca/humantrafficking.





Strengthening relationships on critical social issues

Public Affairs continues to advance the organization's mission by strengthening relationships with government, shaping policy dialogue and elevating our national voice on critical social issues. Through strategic engagement with government leaders, The Salvation Army is positioned as a trusted partner in addressing poverty, housing insecurity, human trafficking and disaster response.

Our territorial team works to translate front-line experience into credible, evidence-informed policy contri-

Government Relations and Policy Impact

butions, ensuring the realities of those we serve help inform decision-making. We are also enhancing our capacity to respond rapidly to emerging issues, providing timely briefings to leadership and delivering coordinated messaging that protects and strengthens our reputation.

This year included targeted advocacy initiatives, increased parliamentary engagement and collaboration across departments to better align public policy priorities with mission delivery.

Through these efforts, Public Affairs ensures The Salvation Army is not only present in communities, but also influential in shaping the systems that impact them.

Helping Hands Make for Stronger Communities

Volunteers working behind the scenes show that every contribution matters. Through their dedication, The Salvation Army is able to support hundreds of communities across Canada.

Assia Said of Edmonton began volunteering in 2017, inspired by her own experience receiving help from a Salvation Army thrift store during a difficult time. Wanting to give back, she quickly became a committed member of the team.

Since then, Assia has taken on a variety of roles, including warehouse support, assembling food hampers and helping distribute them to individuals and families in need. Fluent in Arabic and French, she also assists newcomer families, helping them feel welcomed and understood.



Assia stocks food bank shelves

Assia is also an active member of the emergency disaster services team, where she prepares and serves meals during crises such as wildfires. Drawing on her background as a chef, she provides both nourishment and comfort to those facing loss.

Grateful clients and the opportunity to model compassion for her children continue to inspire her service.

For more information visit [SalvationArmy.ca/volunteer](https://www.SalvationArmy.ca/volunteer).

Making a Global Difference

Around the world, communities are experiencing hope and opportunity through the work of The Salvation Army's International Development team. In 2025, this included 92 humanitarian projects across 32 territories, supported by \$9.4 million in funding made possible through the generosity of Canadians. Together, these efforts are creating meaningful, lasting impact.

In Zambia, initiatives focused on preventing early marriage are helping girls return to school, rebuild confidence and pursue brighter futures. As one girl shares, “I thought my world had ended, but The Salvation Army has given me a chance to go back to school and build a better life for me and my child.” Through education, skills training and community support, participants are empowered to make informed choices and break cycles of poverty—strengthening not only their own lives, but their families and communities.

In rural Songo, northern Angola, a children's feeding playgroup is offering hope to more than 100 children each week. In a region where many face hunger and

“I thought my world
had ended, but
The Salvation Army
has given me a chance
to go back to school.”

Program participant

limited access to education, the program provides nutritious meals, learning through play, and a safe, supportive environment. Improved transportation to nearby towns has also helped ensure the reliable delivery of food and supplies.

In Kenya West, access to clean water is transforming daily life. Four boreholes now provide safe water to more than 12,000 people, improving health, sanitation and safety. Reliable water access is also improving food security, with household gardens benefiting more than 1,000 families.

These stories reflect the impact of International Development—supporting individuals, strengthening communities and creating hope for the future.



Hope in Times of Crisis

When disasters strike in Canada—floods, wildfires, tornadoes and ice storms—The Salvation Army is one of the first organizations called upon by local authorities. Our role, however, extends well beyond the initial emergency response.

Through Emergency Disaster Services (EDS), we provide critical, front-line support during and after crises, including food, hydration, clothing, shelter referrals, crisis counselling and spiritual care. Just as importantly, we remain present long after the immediate danger has passed—supporting families as they recover, helping to rebuild community connections and walking alongside those most affected by trauma and loss.

This work is made possible through strong, longstanding partnerships with all levels of government, including Public Safety Canada, as well as local emergency management offices, Indigenous governments and first responders. These relationships position The Salvation

132,842

visits for assistance when
disaster struck

Army as a trusted and reliable partner in Canada's emergency preparedness and resilience efforts.

In 2025, EDS operations were further strengthened through centralization under territorial headquarters, bringing teams together to operate as one co-ordinated unit. Over the course of the year, 723 responses were delivered nationwide. These included 240 wildfire responses, 26 structure fires, 11 search and rescue operations, 34 severe weather events and 17 recovery efforts, alongside 338 community outreach and street ministry initiatives. In addition, 57 training sessions were conducted to strengthen readiness and response capacity.

Through these efforts, The Salvation Army served more than 180,000 individuals across Canada, offering not only practical assistance but also care, dignity and hope in times of crisis.

**The Salvation Army
is one of the first
organizations
called upon by
local authorities.**



EDS worker provides hydration

Reasons to Support

Trusted and Proven

- The Salvation Army has a long-standing history—serving for more than 140 years in Canada, 130 years in Bermuda and over 160 years globally.
- It is now one of the world's largest providers of social services, trusted by millions.

Community Presence and Impact

- The Salvation Army operates in 400 communities across Canada and Bermuda, and in 134 countries around the world.
- We focus on helping one person at a time, believing that every individual is infinitely valuable and equally worthy.
- In times of disaster, The Salvation Army is often already serving in the community. This makes it possible to mobilize quickly, provide immediate and culturally relevant aid, and remain long after immediate needs have been met.

Accountability and Integrity

- The Salvation Army has been accredited by Imagine Canada's Standards Program since 2015—a mark of transparency, good governance and responsible fundraising.
- We manage administrative and fundraising costs responsibly, ensuring maximum impact and efficient service delivery.



Volunteers are the backbone of The Salvation Army

Responsible Stewardship

- All donations are used directly by The Salvation Army or agencies of which it is a member—ensuring funds go where they're needed most.
- Programs are designed to build skills, capacities and resilience, not just provide temporary relief.
- Our services are offered equally to all, without discrimination.
- Our workforce includes dedicated officers, staff, volunteers and members, all committed to serving others.

Faith in Action

- As an international Christian church that welcomes everyone, The Salvation Army's faith inspires us to serve all people.
- Donations from individuals, foundations, corporations and all levels of government help support programs and services that address urgent and long-term social needs.

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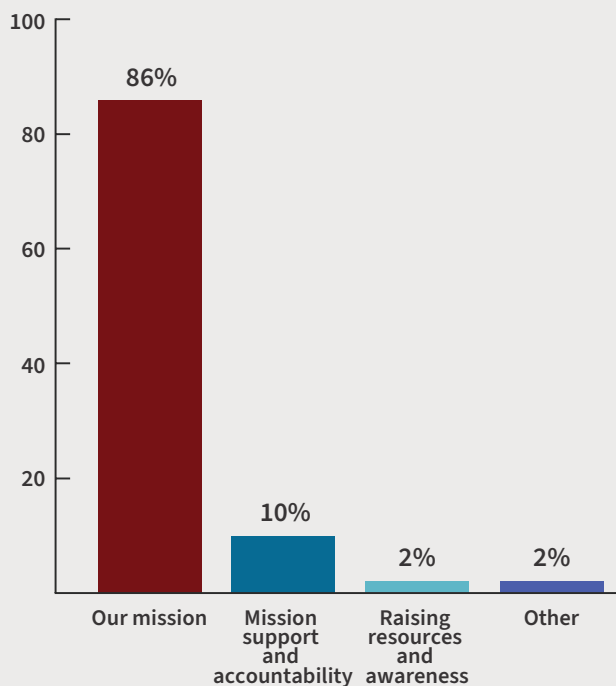
[imaginecanada.ca](https://www.imaginecanada.ca)

Financial Overview

The Salvation Army in Canada and Bermuda holds stewardship as a core value and understands that we must responsibly manage the resources that have been entrusted to us. The Army’s commitment to financial accountability and transparency is evidenced in our Consolidated Financial Statements for the year ended March 31, 2026, at [SalvationArmy.ca/annualreport](https://salvationarmy.ca/annualreport), which have been audited by KPMG LLP, Chartered Professional Accountants, Licensed Public Accountants.

The condensed statement of revenue and expenses presented here represents a high-level summary only. A review of this condensed statement will reveal that some revenues and expenses, such as charitable donations, charitable programs and services or headquarters operations, have changed significantly year over year. These changes are explained in the management commentary accompanying the full [financial statements](#). You will also find additional information on the Army’s

How Resources Were Invested: Fiscal 2026



financial position as a whole that will help place the results in this condensed statement in context.

On average over the past five years, 87% of the funding we receive has been invested directly into our mission and the transformative programs and services that we provide. Our goal is to maintain mission support costs incurred in our headquarters operations at a maximum of 10% of costs. In fiscal 2026, these costs represented 10% compared with 9% in the prior year. In the current year, we have seen an increase in headquarters operations because of planned investments in information technology, which will help support more effective mission delivery moving forward.

The Army is extremely grateful for the financial support provided by our various levels of government and other funding partners that allows us to assist some of the most vulnerable members of our community across Canada and Bermuda. While this support helps to fund a significant portion of our mission, we rely heavily on the generous support of our donors, who continue to account for more than 20% of our funding each year.

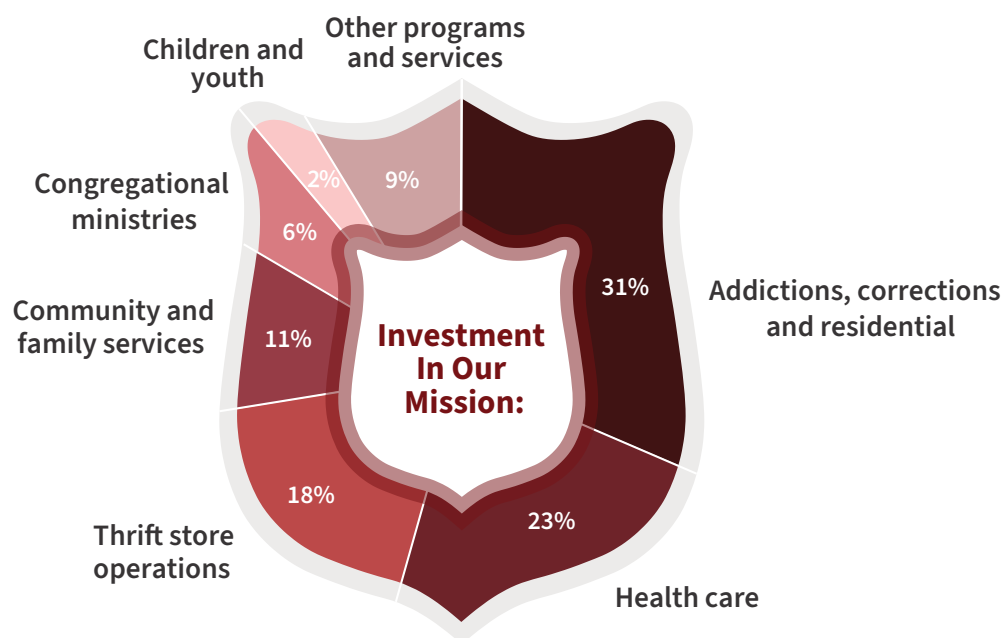
As communities across Canada and Bermuda continue to struggle with a range of challenges, including poverty, homelessness and food insecurity, these programs and services become even more vital to ensure that we can provide dignity and hope to those in need. Your support will help the Army to achieve this mission.

Condensed Statement of Revenue and Expenses

For the year ended March 31, 2026, with comparative figures for 2025

(in thousands of dollars)

	2026	2025
REVENUE		
Public support:		
Charitable donations	\$ 267,435	\$ 249,399
Sale of donated goods	190,338	187,621
	457,773	437,020
Government funding	483,894	487,393
Fees for service	68,040	64,823
Investment income	53,889	136,784
Other	35,817	46,905
Total Revenue	\$ 1,099,413	\$ 1,172,925
EXPENSES		
Charitable programs and services	\$ 774,461	\$ 740,394
Thrift store operations	173,851	168,171
Headquarters operations	109,528	97,166
Fundraising and public relations	26,851	27,211
Other	21,382	9,063
Total Expenses	\$ 1,106,073	\$ 1,042,005
Excess (deficiency) of revenue over expenses	\$ (6,660)	\$ 130,920





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